

Letter from YC Sports

We are still working and delivering all online orders.

1. We are currently in the process of changing the layout of our stores to adhere to government standards of social distancing. Unfortunately this means we will have to only let into store a significantly lower number of customers at a time.

2. In order to help ease the traffic of customers into the store, we are going to be delivering customer online orders for free from Monday. The customer will receive their order within 10 days of placing it as we will hand deliver to each area of Cardiff once a week. We do not recommend this for new starters as sizing can be an issue, but if possible could you send an email to all existing students to try and buy online where possible.

3. We are currently aiming to be open in some capacity in the week beginning 15th June subject to any government approval/announcements.

4. We will be increasing our opening hours in store throughout the summer and will keep you updated with this once confirmed in order to fit as many customers through the doors as possible. No matter what happens we will make sure all children have uniforms to go back to school in September.

5. Our website is under the process of upgrading to have a live chat function in order to help customers throughout the process.

If there is anything we can help with please do not hesitate to get in touch with me.

Regards

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